



Connect to Resources For a Healthier You

As an Equitable Life® Group Benefits Plan Member, EquitableHealth.ca is your 24/7 online connection to reliable resources that can lead to a healthier, more balanced life for you and your family.



Parenting and Child Care Financial Concerns
EquitableHealth.ca™
Resources for a Healthier You
Work-Life Balance Locate a Doctor
Locate Health resources Health Information

Make your online health connection today!



Supporting Your Health

Whether you need help knowing what questions to ask your doctor, are dealing with a family or personal medical issue, or are looking for available health resources near where you live, the Equitable HealthConnector™ at EquitableHealth.ca is there to support you. Go online and connect with the support and information you need to navigate the Canadian healthcare system, and make more informed health decisions.

Balance and Understanding

Because an equally important part of being truly healthy is recognizing and understanding the non-medical factors that can impact your daily life, the HealthConnector also gives you access to LifeWorks® Online. Conveniently located under the My Services tab on the HealthConnector welcome page, LifeWorks Online allows you to browse articles and other resources that can help you better cope with everyday issues such as work-life balance, parenting/family concerns and more.



There for you – Online or by phone

Go online at EquitableHealth.ca to learn how to take a more active approach to managing your health and start to balance your life and all of its demands. You can also call your personal HealthConnector Information Specialist at 1-888-344-5658 who will help you with your health and wellness questions and needs. The first time you visit EquitableHealth.ca, please take a moment to click on My Services to see all the health and wellness resources available to you through HealthConnector.

EquitableHealth.ca – your web site

EquitableHealth.ca is also home to Innovations® Plan Member Web Services which gives you self-serve options such as finding out the status of a recently submitted claim, looking up what you are covered for and other important updates and information regarding your benefits. By using your Plan Member site, you can also sign up for E-Solutions such as Direct Deposit and Electronic Explanation of Benefits (E-EOB).



Direct Deposit allows Equitable Life to deposit your claim payments directly into your bank account, and E-EOB will send you an email notification that your most recent claim has been processed and that the details of this claim are ready for your review online.

How to connect to EquitableHealth.ca

All you need to connect with EquitableHealth.ca is your Group Benefits Wallet Card (or the Certificate provided to you by your Third Party Administrator) and a few minutes of your time to visit EquitableHealth.ca. Once you visit EquitableHealth.ca, just click on Activate your account to start the simple and quick account activation.

HealthConnector is powered by Novus Health™, Canada's leading provider of trusted health information, services and advice.

LifeWorks® is powered by Ceridian Canada Ltd., a leading provider of EAP, work-life and wellness resources.

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Connect to EquitableHealth.ca for a Healthier You

It's reliable, Canadian and offered at no charge to Equitable Life Plan Members